

Diversity Reporting for Financial Aid 2019-2020

- 1. Name of Reporting Office:** Financial Aid
- 2. Year of Report:** 2019-2020
- 3. Number of special events/activities/programs/initiatives that were designed to serve diverse populations of NWOSU students, faculty, and staff.** The financial aid director and assistant director traveled to 8 area high schools in northwest Oklahoma during the fall 2019 semester to provide financial aid information to prospective students and parents. Students and parents were offered help with completing the FAFSA and staff provided answers to their questions regarding financial aid. The financial aid director also spoke to all student athletes at their annual meeting regarding scholarships and FAFSA.
- 4. Outreach services provided which support minority student enrollment/retention.** A portion of the high schools that were visited contain large numbers of minority students. High school seniors and their parents were presented information on who needs to and how to complete the FAFSA along with applying for scholarships. Many of these visits were held in computer labs so that parents/students could log on and complete their FAFSA immediately. The NWOSU Athletics department also hosted a mandatory student athlete meeting where the financial aid director presented on the importance of completing the FAFSA in a timely manner and shared financial aid information.
- 5. English Language Learners—what accommodations are provided to support language differences that may impact understanding of FAFSA, Admission Forms, Student Services programs and services?** Foreign language department faculty members are utilized to assist the financial aid office when needed to help communicate through language barriers. Selena Estrada, a NWOSU recruiter, also helped provide translation when needed.
- 6. Trainings and conferences attended by staff which focuses in whole or in part of diversity awareness and engagement.** The financial aid director and assistant director attended the SWASFAA (Southwest Association of Student Financial Aid Administrators) conference in New Orleans, LA in November. Breakout sessions were attended that targeted providing services to diverse and multi-generational students on campus.