

## Library Services Report of Diversity Awareness and Engagement

1. Name of reporting office: Library Services

2. Year of report: 2018-2019

3. Number of special events/activities/programs/initiatives that were designed to serve diverse populations of NWOSU students, faculty, staff.

- Special events & programming – 2
  - February 23, 2019 – Black History Month, NWOSU Jazz Ensemble
  - March 1-29, 2019 – NWOSU Art Society Art Show
- Displays - 7
  - August 2018- Welcome Back Rangers display - Map with flags representing every country represented on campus
  - September 2018 – Hispanic Latino Month display – Hispanic/Latino Poets
  - February 2019 – Black History Month display – African American Jazz Musicians
  - February 2019 – Archival display - Life in Oklahoma and the Surrounding Areas
  - February 2019 - Blind Date with a Book display – patrons selected wrapped books from a diverse collection based exclusively on keywords about the book
  - March 2019 – Women’s History Month display – “That’s What She Said” – famous quotes from women authors
  - June 2019 – LGBTQ Pride Month display (upcoming)

4. Outreach services provided which support minority student enrollment/retention.

- Print collection that supports the needs of a diverse community of users
- Electronic collection that supports the needs of a diverse community of users
  - *Bibliography of Native North Americans (BNNA)*
  - *Britannica Spanish Reference Center (Britannica Escolar)*
  - *CAMIO (Catalog of Art Museum Images Online)*
  - *eBook Academic Collection*
  - *eBook Collection*
  - *Hobbies & Craft Reference Center*
  - *Humanities International Complete*
  - *Newspaper Source Plus*
- Support of nontraditional and off-campus students through access to online resources

5. English language learners—what accommodations are provided to support language differences that may impact understanding of FAFSA, Admissions forms, Student Services programs and services?

- Provide access to databases such as the *Britannica Spanish Reference Center (Britannica Escolar)*
- All *EBShost* databases provide 41 language options in advance search results.

6. Trainings and conferences attended by faculty/staff which focuses in whole or in part on diversity awareness and engagement.

- Douglas Davidson
  - October 21, 2018 – Digital Accessibility Workshop
  - February 18, 2019 - NWOSU FDAB: Engaging Modern Learners Faculty Development Series: Session 1 - How do I create the ideal learning environment for modern learners?
  - March 12, 2019 – NWOSU Diversity Training: Understanding Financial Aid: Challenges and Restrictions for Academic Advisors
  - March 11, 2019 – NWOSU FDAB: Engaging Modern Learners Faculty Development Series: Session 2 - How do I promote civil and thoughtful engagement in the classroom?
  - March 13 – 15, 2019 – Oklahoma Library Association Annual Conference: Stronger Together
  - March 21, 2019 - Oklahoma Library Staff Academy: Practical Tips for Challenging Homeless Patrons
  - April 15, 2019 – NWOSU FDAB: Engaging Modern Learners Faculty Development Series: Session 3 - What do modern learners expect from their instructors?
  
- Shawna Gilbert
  - September 2018 - Oklahoma Library Staff Academy: Practical Tips for Challenging Homeless Patrons
  - October 24-26, 2018 – Kansas Library Association/Mountain Plains Library Association Joint Conference
  - November 9, 2018 - Oklahoma Association of Research and College Libraries Conference
  - November 16, 2018 - NWOSU Ranger Research Day
  - February 28, 2019 - Amigos Open Doors: Reaching Underserved Populations
  - March 12, 2019 – NWOSU Diversity Training: Understanding Financial Aid: Challenges and Restrictions for Academic Advisors
  - March 13 – 15, 2019 – Oklahoma Library Association Annual Conference: Stronger Together
  
- Melissa Jones
  - July 24, 2018: EBSCOhost: Quick Ways to Access Publications and Journals
  - July 25, 2018 - WorldCat Discovery Configuration: Content and Staff Features
  - August 10, 2018 - Managing EBSCOhost Search Results
  - August 15, 2018 – SpringShare: Springy Camp
  - November 27, 2018 - WorldCat Discovery Search Fundamentals
  - August 20, 2018 - Creating a Library Homepage with LibGuides CMS March 14, 2019 – Oklahoma Library Association Annual Conference: Stronger Together
  - August 29, 2018 - Using LibGuides as a Solo Librarian
  - September 18, 2018: Introducing loc.gov: Orientation and Research Strategies

- May 2019 - Oklahoma Library Staff Academy: Practical Tips for Challenging Homeless Patrons
- Shannon Leaper
  - July 18, 2018 - Librarians Improve Science—Impacting Research Quality through Transparency and Reproducibility
  - August 2-6, 2018 – EF College Study Tours Orientation and Development Seminar, Paris France
  - August 2018 - Oklahoma Library Staff Academy: Practical Tips for Challenging Homeless Patrons
  - September 10, 2018 - Providing Equitable Access to Patrons with Disabilities
  - October 17, 2018 - Library 2.018: Social Crisis Management in a 21st Century World
  - October 24-26, 2018 – Kansas Library Association/Mountain Plains Library Association Joint Conference
  - October 29, 2018 - Tips for Hiring the Right Person
  - November 5, 2018 - Cultivating Community Partnerships
  - November 8, 2018 – Guest Speaker - NWOSU: EDUC 5953 Institutional Management
  - November 11, 2018 - “Wikipedia’s gender gap, and what would Hari Seldon do about it?” - OCLC DSS
  - November 16, 2018 – Judge - Ranger Research Day
  - January 14, 2019 - Catching Up with Technology
  - February 4, 2019 - Generation Z: Libraries and the Post-Millennial Generation
  - February 8, 2019 – Presenter - UCD Workshop: *Better Together* “Community Outreach”
  - February 12, 2019 – AAUW: Precious Okeke - "Women's Issues and Education in Nigeria"
  - February 15, 2019 - The Good, the Bad, and the Ugly: Library Leadership in Academic Institutions
  - March 4, 2019 - Library Signage
  - March 11, 2019 – NWOSU FDAB: Engaging Modern Learners Faculty Development Series: Session 2 - How do I promote civil and thoughtful engagement in the classroom?
  - March 12, 2019 – NWOSU Diversity Training: Understanding Financial Aid: Challenges and Restrictions for Academic Advisors
  - March 13 – 15, 2019 – Oklahoma Library Association Annual Conference: *Stronger Together*
  - April 2, 2019 - Learning Innovations Summit: New Realities!
  - April 15, 2019 – NWOSU FDAB: Engaging Modern Learners Faculty Development Series: Session 3 - What do modern learners expect from their instructors?
  - April 24, 2019 - ACRL ISMLC: A Complaint has been filed. Now What? Strategies for accessibility remediation and prioritization for future compliance
  - April 29, 2019 - Adulthood 101 for Teens and College Students
  - May 2, 2019 - Data-Driven Collection Development: The Approval Plan in Today’s Academic Library

- May 7, 2019 - ACRL Leadership DG Webinar: Not stuck in a drawer: Successfully implementing a strategic plan
  - May 15, 2019 - Amigos 2019 Member Conference - Untapped Potential: Discovering and Developing the Leader Within
  - May 20-29, 2019 – NWOSU Study Abroad: Italy: The Grand Tour – Venice, Florence, Assisi, Pompeii, Sorrento, and Rome
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- Zach Zook
    - August 2018 - Diversity Training in Hiring Procedures