Academic Year 2019-2020 Diversity and Inclusion Reporting Northwestern Oklahoma State University

1. Academic Unit/Division/Department/Administrative Office:

Communication Department

- 2. Faculty and Staff Events, Activities, On-Campus and Off-Campus Conference Attendance and Presentations:
 - Lunch and informal discussion about diversity in mass communication-related fields with Shewanda Riley and mass communication students; February 28, 2020; attended by Dr. Kaylene Armstrong, Tammy Brown, and Erica Miller
 - "The Gospel According to Black Jesus: Race, Religion and Identity" by Shewanda Riley;
 February 28, 2020; attended by Dr. Kaylene Armstrong
 - "White Fragility for Beginners: How Higher Education Can Handle Conversations about the Elephant in the Room" presented by Shewanda Riley; February 27, 2020; attended by Professor Tammy Brown
 - "How do Mini-lectures Improve Student Engagement?" Session 1 of Engaging Modern Learners Faculty Development Series (NWOSU); February 2020; facilitated by Professor Tammy Brown; attended by Dr. Kaylene Armstrong
 - "How Can I Get Students to Take Responsibility for Their Own Learning?" Session 2 of Engaging Modern Learners Faculty Development Series (NWOSU); March 2020; facilitated by Professor Tammy Brown
- 3. Special recruitment events and activities for underserved and/or minority populations:
 - Participated in Ranger Preview (November 2019) and Spring Showcase (February 2020) to help recruit students to NWOSU and recruit mass comm. majors
- 4. Faculty and Staff Supportive Services to underserved and/or minority populations:
 - Provided mass comm. majors and minors access to equipment (computers, cameras, etc.) and software for completion of course projects
 - Offered additional one-on-one assistance and tutoring sessions for students in mass communication and speech communication classes
 - Made multiple attempts (email, phone, sending messages through others, etc.) to contact students who did not respond to initial attempts to contact after change to alternative delivery methods
- 5. Alternative Educational Delivery Methods Employed during the Covid-19 Crisis:
 - Utilized Zoom to continue delivery of class for most departmental classes; recorded
 Zoom sessions and shared access to videos with students who were unable to attend

live Zoom sessions during usual class times; worked individually with students who had issues with poor or unreliable internet connections

- Expanded use of Blackboard
- Offered use of newsroom as optional lab for a few mass comm. students who needed access to computers.
- Provided access for faculty and students to multiple resources for help with online learning and teaching as well as personal well-being during COVID-19

6. Certifications Achieved: N/A

Additional Information for Communication Department

- Covered various student organizations and related topics in articles written for and published in Northwestern News and in packages produced for NWTV newscasts
- Included student media coverage of related topics including on-campus events and months of observance
- Incorporated student completion of advertising and marketing projects for different target audiences and subsets of those audiences
- Addressed intercultural communication and communication with various populations in mass communication and speech communication courses
- Utilized online platform RangerPulse to reach out to NWOSU community; considerably expanded use of this platform during time of alternative delivery
- Published student-written stories on RangerPulse about different situations experienced by students during COVID-19