## NWOSU STAFF SATISFACTION RESULTS

Spring 2021

## **STAFF SATISFACTION**

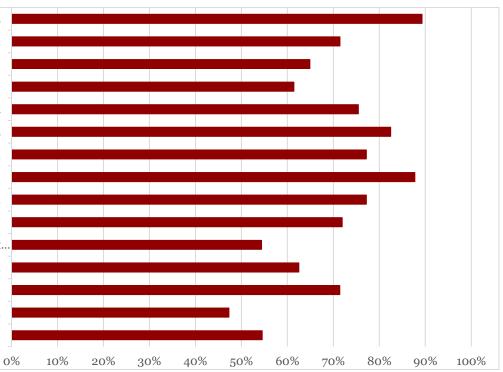
The Office of Assessment & Institutional Effectiveness administers a staff satisfaction survey every other year. The results from the survey are used to inform and guide Northwestern in making improvements for the NWOSU community.

## Participants

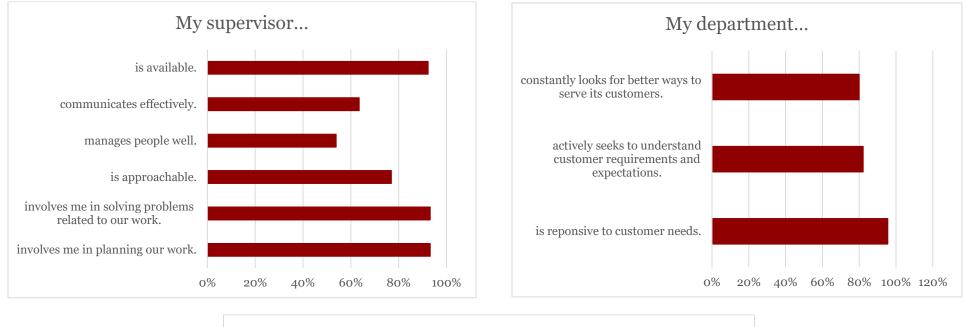
In 2021, there were 72 respondents; 69 on the Alva Campus, 3 on the Enid campus, and 0 on the Woodward campus.

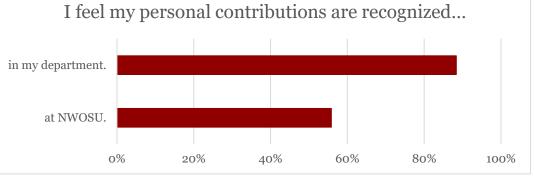
The chart below indicates staff member's level of agreement with the following statements. The numbers reflect those answering "strongly agree" or "agree."

NW values its sense of community. NW values each individual as part of a diverse community. NW seeks to support employeed in a respectful way to reach their full potential. NW seeks to support employees in a respectful way to reach their life goals. I would recommend NW as a good place to work. I am proud to be part of NW. The work in my department is well organized. I feel my department provides excellent customer service. The physical working conditions at NW are satisfactory. The training I've received has adequately prepared me for my work. There are sufficient opportunities for me to receive professional development... NW employees are informed about matters affecting them. Employees in my department/division are treated with respect. I am satisfied with the procedures for resolving employee complaints. Work is distributed fairly amongs employees in my department.



## **RESULTS CONTINUED**





"It has been an absolute pleasure to work for Northwestern Oklahoma State University."

"The staff at Northwestern is friendly, everybody knows you, and always wishes you a good morning by your name."

"I am happy with all the good things that Northwestern has to offer."