Evaluating Web Accessibility When Time is Scarce



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Past Work

- Plate spinning
- Mostly training and consulting
- Light evaluation work
 - 30-60 minutes
 - Email with bullets
 - WAVE, keyboard, NVDA



Things Have Changed



Existentialism, scoping, evaluating

LET'S GET INTO IT

Existentialism in Evaluation



- What is the purpose?
 - ID barriers?
 - Help fix problems?
 - Evaluate third party stuff?

Who is the Audience?

- Role(s)?
 - Leadership: dashboard
 - Project team: details
 - Content manager: subset of full details
- Accessibility skills?
- Technical toolkit?
- Internal or external?

Expectations and Reality

- What are they expected to do?
- What can they actually do?
- How are they supported?

Include Site Owners, Devs

- Learn lots
- Inform lots
- Lower tension

Include Leadership

- Systems create and select web properties
- Systems need to support people
 - People need time to fix stuff
 - People need time to learn to stop breaking stuff
 - You need tie breakers
- Lower the tension

Moving on

SCOPE AND SAMPLE

Multiple Web Properties and Content

- Set priority
 - Which are most Mission-critical?
 - What do you have direct access to?
 - What can others realistically fit into their schedules?
 - What is high traffic?
 - What is critical for your audience?

Within Properties: Identify a Representative Sample

- Each template/layout
- Components
 - Calendar
 - Accordion menu
 - Tab panel
 - Date picker
 - File viewer, etc.
- Critical user journeys

Components and "Components"

- Components, already covered
- "Components"
 - Header
 - Footer
 - Mobile menu

Iterate Towards Efficiency



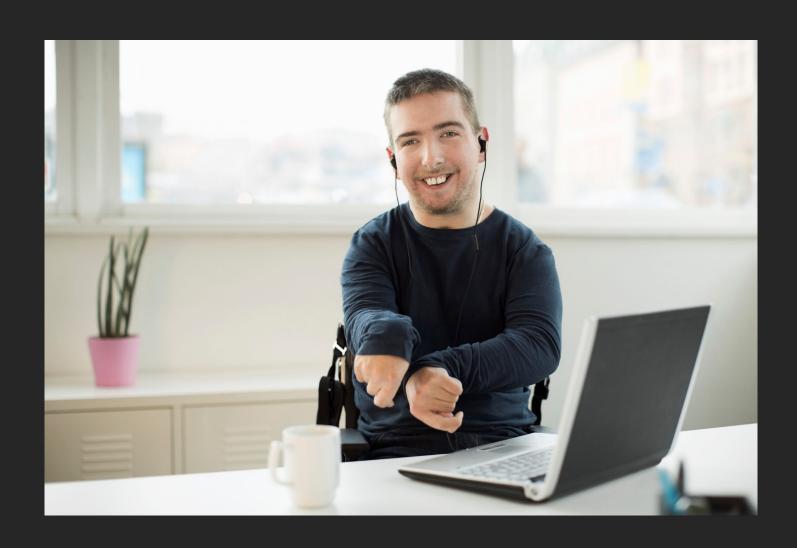
Doing the Work

ACTUAL EVALUATION

Tools

- WebAIM Evaluation Guide
- WebAIM Evaluation Quick Reference
- WebAIM WCAG 2 Checklist
- WebAIM Contrast Checker
- Keyboard
- WAVE
- Developer Tools
- Assistive technology

Humans



Screen Reader Testing

- Don't try to be an "expert."
 - 10 shortcuts to get started, 20 is about all you'll ever need.
- Screen readers read things differently and can misbehave.
- Verbosity settings impact the content that is read.
 - Keep default settings.
- Focus on document structure, navigation, forms, and dynamic content.

Recommended screen readers for testing

Desktop

- Windows
 - <u>JAWS</u> 40.5%, \$1000+
 - <u>NVDA</u> 37.7%, Community supported
- VoiceOver for Mac 9.7%

Mobile

- VoiceOver for iOS 70.6%
- Talkback for Android 34.7%

Use WebAIM tutorials to learn commands and practice common tasks

Enterprise Tools

- Breadth: sitewide
- Repeatability: track issues over time
- Informative: identify where people and teams struggle

Stumped and Need to Phone a Friend

- ARIA Authoring Practices Guide
- MDN Web Docs (or, search for the thing, it'll probably take you there)
 - IE, search "role=presentation" or "aria-labelledby" and you'll find the
 MDN article on that

Thank You!

webaim.org

- E-mail discussion list
- Monthly newsletter
- Tutorials, articles, and resources
- Blog

