

# AY 2017-2018 ASSESSMENT REPORT

Issued: Fall 2019

The Division of Business faculty decided effective in AY 2014-2015 the Peregrine Academic Services Assessment Test (PAS) would replace the Major Field Test (MFT). The faculty believed that the PAS provided many benefits that the MFT did not. Among these benefits is having the raw data to be able to analyze, assessing the ACBSP Common Professional Component, breadth of outside benchmarking opportunities and the pretest/posttest model. (See Appendix 1 for more discussion of the decision.) Because of the change in the program assessment test, several of the measures regarding the program outcomes were changed. This has resulted in only two points of data available from PAS testing.

Because the change in assessment test would require changing some of the benchmarks and targets, the Division of Business faculty decided that an entire review of the assessment plan would be appropriate. An ad hoc committee was formed to review the program outcomes and assessment. The ad hoc committee made recommendations to the Division of Business faculty. The faculty unanimously adopted a new Assessment Plan effective with the 2014-2015 academic year.

As a result of the changes, many assessment measures only have only one or two data points (Fall 2014 and/or Spring 2015). The program outcomes and measurements that were not changed will have more data points.

_					II Division of Business
					he ACBSP Undergraduate Common Professional Component. e Academic Services Assessment Test (PAS).
		Analysis	of Results		
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph al available data up to five years)
60% of the students will score above the 50 <sup>th</sup> percentile on the PAS	Peregrine Assessment Test Direct External Summative Comparative	Performance is below target.	With 4 years of data, actual analysis can be taken. Faculty will have to review curriculum and pedagogue to improve results	No change to report as faculty are considering options in curriculum and teaching methods.	70% 60% 50% 40% 30% 20% 10% 0% 14-15 15-16 16-17 17-18

## Graduating students should have basic knowledge of the 12 disciplines of the ACBSP Undergraduate Common Professional Component. During the MGMT 4433 Business Policy course the students will take the Peregrine Academic Services Assessment Test (PAS). Measure 2

Measure 2		1	1	1		
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Y available data up to five years)	ears (please graph all
The institution mean PAS score will be above the ACBSP Region 6 institutions.	Peregrine Assessment Test Direct External Summative Comparative	Performance is mixed.	With 4 years of reliable data, faculty will watch for additional year to determine if an actual trend appears of if results continue to be mixed.	No change to report.	$ \begin{array}{c} 100 \\ 80 \\ 60 \\ 40 \\ 20 \\ 0 \\ 14-15 \\ 15-16 \\ 16-17 \\ 17-18 \\ \end{array} $	

## Graduating students should have basic knowledge of the 12 disciplines of the ACBSP Undergraduate Common Professional Component. During the MGMT 4433 Business Policy course the students will take the Peregrine Academic Services Assessment Test (PAS). Measure 3

Mcasure 9		1	1			
Performance Measure (Competency)	Description of Measurement Instrument Peregrine	Areas of Success	Analysis and Action Taken With 4 years of	Results of Action Taken (occurs in the following year) No change to	Insert Graphs or Tables of Resulting Trends for 3-5 Year available data up to five years)	s (please graph all
mean PAS score will be above all ACBSP institutions.	Assessment Test Direct External Summative Comparative	is below target.	data, actual analysis can be taken. Faculty will have to review curriculum and pedagogue to improve results	report as faculty are considering options in curriculum and teaching methods.	$ \begin{array}{c} 60 \\ 50 \\ 40 \\ 30 \\ 20 \\ 10 \\ 0 \\ 14-15 \\ 15-16 \\ 16-17 \\ 17-18 \\ \end{array} $	→ NWOSU → Target

#### 1. Graduating students should have basic knowledge of the 12 disciplines of the ACBSP Undergraduate Common Professional Component. During the MGMT 4433 Business Policy course the students will take the Peregrine Academic Services Assessment Test (PAS). Measure 4 Performance Description of Areas of Analysis and Results of Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all Measure Measurement Success Action Taken Action Taken available data up to five years) (Competency) Instrument (occurs in the following year) With 4 years of The institution Performance No change to Peregrine mean PAS score Assessment is below data, actual report as faculty 60 are considering will be above all analysis can be Test target. publicly owned taken. Faculty options in 50 Direct will have to curriculum and institutions. review External teaching methods. Summative curriculum and 40 Comparative pedagogue to improve results NWOSU 30 -----Target

20

10

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14-15

15-16

17-18

16-17

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## Graduating students should have basic knowledge of the 12 disciplines of the ACBSP Undergraduate Common Professional Component. During the MGMT 4433 Business Policy course the students will take the Peregrine Academic Services Assessment Test (PAS). Measure 5

weasure 5					
Performance	Description of	Areas of	Analysis and	Results of	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all
Measure (Competency)	Measurement Instrument	Success	Action Taken	Action Taken (occurs in the	available data up to five years)
(Competency)	mstrument			following year)	
The institution	Peregrine	Performance	Four years of	No change to	
mean PAS score will be above all	Assessment	is below	reliable data	report this year.	r.   100
US institutions.	Test	target.	indicates a consistent	Changes may be reported in	
es institutions.	Direct		performance	following years.	
	External		below target,		
	Summative		trend is flat.		
	Comparative				60
					NWOSU
					40 Target
					20
					14-15 15-16 16-17 17-18
L	I	1	1	I	

#### Graduating students should have basic knowledge of the 12 disciplines of the ACBSP Undergraduate Common Professional Component. During the MGMT 4433 Business Policy course the students will take the Peregrine Academic Services Assessment Test (PAS). Measure 6

Measure 6								
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert (	Graphs or Tables of Resu available	lting Trends for 3-5 M data up to five years)	Zears (please graph all
The institution mean PAS score will be above all institutions outside US.	Peregrine Assessment Test Direct External Summative Comparative	Performance is below target.	International comparative data is not available.	Consider removing this analysis from future assessment reports.	60 50 40 30 20 10 0	48.68	46.43	→ NWOSU → Target

					he ACBSP Undergraduate Common Professional Compo Academic Services Assessment Test (PAS). Insert Graphs or Tables of Resulting Trends for 3-5 Years available data up to five years)	
In 12 CPC indicators collectively at or above median score	Peregrine Assessment Test Direct External Summative Comparative	Performance is below target.	With 4 years of data, actual analysis can be taken. Faculty will have to review curriculum and pedagogue to improve results	No change to report as faculty are considering options in curriculum and teaching methods.	14       12       10       8       6       4       2       0       14-15       15-16       16-17       17-18	NWOSU Target

**2.** Graduating students should have well developed communication skills.

During GBUS 3753 Business Research students will prepare and make a presentation that will be assessed based on a faculty-approved rubric.

		Analysis	of Results		
Performance Measure (Competency) 80% of the	Description of Measurement Instrument Research	Areas of Success Performance has	Analysis and Action Taken Adding a	Results of Action Taken No changes	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph al available data up to five years) Communication Skills
students must score at or higher than acceptable on a faculty- approved rubric.	presentations were assessed by faculty using the Presentation Assessment Rubric (Plan Attachment 1) Direct Formative Internal	improved over the previous 4 years.	presentation to the course requirements has improved student performance.	are to be made.	100 80 60 40 20 0 14-15 15-16 16-17 17-18

**2.** Graduating students should have well developed communication skills.

During MGMT 4343 Cross-Cultural Management students will prepare a research report using proper written communication skills based on a rubric.

		Analysis	of Results			
Performance Measure (Competency) 80% of the students must score at or higher than acceptable on a faculty- approved rubric.	Description of Measurement Instrument Papers were assessed using the Written Communicati on Assessment Rubric (Plan Attachment 2) Direct Formative	Areas of Success Performance is above target.	of Results Analysis and Action Taken Trend has consistently been downward. Changes in faculty and other curriculum changes may be behind the downward trend.	Results of Action Taken Faculty will consider how this assessment is conducted and the faculty teaching the course will be consulted to help	Insert Graphs or Tables of Resulting Trends for 3-5 Yea available data up to five years) Communication Skills	rs (please graph all NWOSU Target
	Internal			determine what is causing this downward trend.	20 0 14-15 15-16 16-17 17-18	

**2.** Graduating students should have well developed communication skills.

During MGMT 4433 Business Policy students will prepare a detailed case analysis using proper written communication skills based on a rubric.

		Analysis	of Results		
Performance Measure (Competency) 80% of the	Description of Measurement Instrument Detailed	Areas of Success Performance is	Analysis and Action Taken Performance has	Results of Action Taken No action to	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years) Communication Skills
students must score at or higher than acceptable on a faculty- approved rubric.	analyses were assessed using the Written Communication Assessment Rubric (Plan Attachment 2) Direct Summative Internal	below target.	been improving over the 4 years under consideration.	be taken to see if the trend continues upward.	Communication Skills

#### **Program Outcomes for All Division of Business** 2. Graduating students should have well developed communication skills. During MGMT 4433 Business Policy course the students will prepare and make a presentation that will be assessed based on a faculty-developed rubric. Measure **Analysis of Results** Analysis and Areas of Results of Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all Performance Description Measure of Success Action Taken Action Taken available data up to five years) (Competency) Measurement Instrument 80% of the Stockholder Results are Trend is stead at No action to **Communication Skills** students must presentations steady and near or near target be taken. 100 score at or were target levels. level. higher than assessed by faculty using acceptable on a 80 facultythe Presentation approved rubric. 60 Assessment Rubric (Plan -----NWOSU Attachment 40 - Target 1) Direct 20 Summative Internal 0 14-15 15-16 16-17 17-18

#### .

		F	Program Outo	omes for All	Division of Business
During MGMT	natives and propo	of Management ose a plausible s	students will prep solution.	are a case analysis	demonstrating the ability to identify issues, analyze issues, develop
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	s of Results Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
80% of the students will demonstrate (meet or exceed) acceptable critical thinking abilities using a faculty- approved rubric.	The assignment was assessed using the Critical Thinking Assessment Rubric (Plan Attachment 4) Direct Formative Internal	Performance is near or below target, with a slight decrease over the 4 years.	Student performance has declined over the previous 4 years.	Faculty who teach this course will need to look at the curriculum and teaching methods to adjust.	100 80 60 40 20 0 14-15 15-16 16-17 17-18

**3)** Graduating students are expected to think critically.

During MGMT 4433 Business Policy students will prepare a detailed case analysis demonstrating the ability to identify issues, analyze issues, develop reasonable alternatives and propose a plausible solution.

#### **MEASURE 2**

		Analysi	s of Results		
Performance Measure (Competency) 80% of the students will demonstrate (meet or exceed) acceptable critical thinking abilities by scoring 20 points or higher on the faculty-	Description of Measurement Instrument Students submitted detailed case analyses and were assessed on items 3-5, 8- 9, and 11-12 of Case Analysis Assessment Rubric (Plan Attachment 3)	Analysi Areas of Success Performance is at or below target, but no trend is detectable as results fluctuate.	s of Results Analysis and Action Taken Scores are fluctuating drastically between AY years. CT thinking skills across the US are drastically low and NWOSU is below US outcomes.	Results of Action Taken (occurs in the following year) Not sure what to do here as students are coming into NWOSU with almost no critical thinking skills. Faculty will consider adding critical thinking	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
approved rubric	Direct Summative External Comparative			elements in Foundation and Business Core classes.	20 0 14-15 15-16 16-17 17-18

4) Graduating students are expected to possess knowledge of leadership principles and demonstrate teamwork skills.

During the MRKT 3043 Principles of Marketing, the students will complete a team Simulation and associated presentation. Peer evaluation of the interpersonal communication/teamwork on the simulation team will be measured using a rubric.

		Analysis	of Results		
Performance Measure (Competency) 80% of the	Description of Measurement Instrument	Areas of Success Performance is	Analysis and Action Taken Performance	Results of Action Taken (occurs in the following year) Continue to	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
students must score at or higher than the acceptable on a faculty- approved rubric.	Evaluations Indirect Formative Internal	near target. *	has remained steady, little fluctuation.	monitor for any shifts. Priority to be placed on elements that need drastic improvements.	100 80 60 40 20 0 14-15 15-16 16-17 17-18

#### 4) Graduating students are expected to possess knowledge of leadership principles and demonstrate teamwork skills.

During the GBUS 3953 Business, Society & Government, the students will complete a team Simulation and associated presentation. Peer evaluation of the interpersonal communication/teamwork on the simulation team will be measured using a rubric.

		Analysis	of Results			
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years available data up to five years)	(please graph all
80% of the students must score at or higher than the acceptable on a faculty- approved rubric.	Peer Evaluations Indirect Formative Internal	Performance has made significant jumps in scores.	Teams have been introduced into several classes and students have become accustomed to performing in groups.	No action to be taken.	$ \begin{array}{c} 100\\ 80\\ 60\\ 40\\ 20\\ 0\\ 14-15\\ 15-16\\ 16-17\\ 17-18\\ \end{array} $	→ NWOSU → Target

4) Graduating students are expected to possess knowledge of leadership principles and demonstrate teamwork skills.

During the MGMT 4433 Business Policy course the students will complete a team Simulation and associated presentation. Peer evaluation of the interpersonal communication/teamwork on the simulation team will be measured using a rubric.

		Analysis	of Results		
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
80% of the students must score at or higher than the acceptable on a faculty- approved rubric.	Peer Evaluations Indirect Summative Internal	Scores decreased only one AY and returned back to previous levels.	A change of faculty in MGMT4433 took place in AY16-17 and the switch in teaching styles and assignments could have affected the scores. Zoom became popular tool used and students began using the smartphone apps more.	No action taken.	100 80 60 40 20 0 14-15 15-16 16-17 17-18

	students are exp Business Policy	ected to possess	knowledge of le	adership princip	Division of Business oles and demonstrate teamwork skills.
		Analysis	of Results		
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
collectively the students in the testing cohort should be at or above the mean score	PAS Direct Summative External	Performance is below target and has fallen and can't get up.	Scores tumbled drastically and have remained below expectations. Not sure shy this took happened as no major shifts in the division took place. AY14-15 seems to be the outlier on the high side.	Review of faculty assigned to teach leadership courses and other curriculum attributes should be done.	100 80 60 40 20 0 14-15 15-16 16-17 17-18

4) Graduating students are expected to possess knowledge of leadership principles and demonstrate teamwork skills.

In MGMT 4433 Business Policy students will take the PAS assessment.

		Analysis	of Results		
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	
In the PAS Leadership score (Business or Accounting) the testing cohort frequency correct score will be higher than the ACBSP Region 6 frequency correct score.	PAS Direct Summative External	Performance has been close to target for 3 out of the 4 years. The big drop in 15-16 parallels other measurements for the same AY.	Scores have remained consistent for four testing periods.	No change to report.	100 80 60 40 40 20 0 14-15 15-16 16-17 17-18

					Division of Business
, -	students are exp Business Policy	students will take	e the PAS assess		oles and demonstrate teamwork skills.
Performance Measure (Competency)	Description of Measurement Instrument	Analysis Areas of Success	of Results Analysis and Action Taken	Results of Action Taken (occurs in the following war)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
The institution frequency correct score will be above the frequency correct score of all ACBSP institutions.	PAS Direct Summative External	Performance is steady and remains slightly below the target level.	Four years of reliable data indicates a consistent performance below target, trend is flat	following year) Schedule with Planning and Assessment Committees to determine a priority of assessment elements that need the most attention and in what sequence.	100 80 60 40 20 0 14-15 15-16 16-17 17-18

, .	-		knowledge of le	adership princip	Division of Business oles and demonstrate teamwork skills.
Performance Measure (Competency)	Description of Measurement Instrument	Analysis of Areas of Success	of Results Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
The institution frequency correct score will be above the frequency correct score of all Publicly Owned Universities institutions	PAS Direct Summative External	Performance is near, but below target.	Four years of reliable data indicates a consistent performance below target, trend is flat.	following year) Schedule with Planning and Assessment Committees to determine a priority of assessment elements that need the most attention and in what sequence.	100 80 60 40 20 0 14-15 15-16 16-17 17-18

<b>4)</b> Graduating	students are exp		•		Division of Business oles and demonstrate teamwork skills.
	Business Policy	students will take	e the PAS assessi	nent.	
Measure 8					
		Analysis	of Results		
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
The institution frequency correct score will be above the frequency correct score of all institutions inside the United States	PAS Direct Summative External	Performance is near, but below target.	Four years of reliable data indicates a consistent performance below target, trend is flat.be annualized.	Schedule with Planning and Assessment Committees to determine a priority of assessment elements that need the most attention and in what sequence.	100 80 60 40 40 20 0 14-15 15-16 16-17 17-18

0			•		Division of Business	
•	-	students will take	e the PAS assess		oles and demonstrate teamwork skills.	
Performance Measure (Competency)	Description of Measurement Instrument	Analysis of Areas of Success	of Results Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years ( available data up to five years)	please graph all
The institution frequency correct score will be above the frequency correct score of all institutions outside the United States.	PAS Direct Summative External	Performance is near, but above target.	International comparative data is not available.	Consider removing this analysis from future assessment reports.	100 90 80 70 60 50 40 30 20 10 0 F14 SP15	→ NWOSU → Target

			Program Outo	comes for All	Divisi	ion of Bu	usiness			
, .			lity to formulate go nent course will use			use of ethica	l decision-m	aking proce	sses	
Derfermen	Description of		s of Results	Results of	I.e.e.	ert Caralta a	T-blas of Da	14: T	- f 2 5 V	. (
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Action Taken (occurs in the following year)	Ins	ert Graphs or		le data up to f		s (please graph all
80% of the students must score at or higher than acceptable on a faculty- approved rubric.	Deepwater simulation Direct Formative External	Performance is below target but trending upwards.	With an upward trend showing slight improvement over a 4-year time line, continue to monitor as is.	No action to be taken.	90 80 70 60 50 40 30 20 10 0	14-15	15-16	16-17	17-18	

During MGMT 4433 Business Policy students will prepare a detailed case analysis demonstrating stakeholder identification, and ethical consideration, analysis and decision-making based on a rubric

Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
80% of the students must score at or higher than acceptable on a faculty- approved rubric.	Business Policy case analysis as assessed using Case Analysis Assessment Rubric (items 6-7 and 10- 11) Direct Summative Internal	A slight upward shift occurred over 2 years then returned to previous level.	Over 4 years, no discernable shift has taken place as the upward performance returned to previous performance.	following year) No action to be taken. Need to see if trend returns upward or remains flat.	Ethical Decision Making

In MGMT 4433 Business Policy students will take the PAS assessment.

Measure o				
Performance Description of Measure Measurement (Competency) Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
	Students have scored above target level.	Students have scored at or above target for all 4 years.	No action to be taken.	Ethical Decision Making

In MGMT 4433 Business Policy students will take the PAS assessment.

measure 4	F				
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
On the Ethics section (Business or Accounting) the testing cohort frequency correct score will be higher than the ACBSP Region 6 frequency correct score	PAS Direct Summative External	Trend is flat over a 4yr period of time.	The target level was changed in AY15- 16. Students are performing consistently at a similar level over the 4 years.	No action.	Ethical Decision Making

In MGMT 4433 Business Policy students will take the PAS assessment.

In MGMT 4433 Business Policy students will take the PAS assessment.

Mcubulc 0					
Performance Measure (Competency)	Description of Measurement Instrument	Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
The institution frequency correct score will be above the frequency correct score of all Publicly Owned Universities institutions	PAS Direct Summative External	Scores approached the target area for AY15-16 and AY16- 17.	A slight fluctuation in scores detected but over the time frame, has remained flat.	No action to be taken.	Ethical Decision Making

# **5)** Graduating students should have the ability to formulate good ethical judgments. In MGMT 4433 Business Policy students will take the PAS assessment.

incusure i					
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
The institution frequency correct score will be above the frequency correct score of all institutions inside the United States.	PAS Direct Summative External	Scores approached the target area for AY15-16 and AY16- 17.	A slight fluctuation in scores detected but over the time frame, has remained flat.	No action to be taken.	Ethical Decision Making

In MGMT 4433 Business Policy students will take the PAS assessment.

incubal c c					
Performance Measure (Competency) The institution frequency correct score will be above the frequency correct score of all institutions outside the United States.	Description of Measurement Instrument PAS Direct Summative External	Areas of Success	Analysis and Action Taken International comparative data is not available.	Results of Action Taken (occurs in the following year) Consider removing this analysis from future assessment reports.	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years) Ethical Decision Making 56 54 52 50 48 40 NWOSU 46 44 42 40
					F14 SP15

#### PROGRAM GOALS FOR ALL DIVISION OF BUSINESS MAJORS

6. Graduating students should demonstrate the necessary skill to identify, conceptualize, diagnose, evaluate, and analyze business problems.
 During the MGMT 4433 Business Policy course each student will prepare a detailed case analysis to demonstrate these abilities.
 Measure 1

		Analysis	of Results		
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
80% of the students must score at or higher than the acceptable on a faculty- approved rubric.	MGMT 4433 Case analysis assessed using Case Analysis Assessment Rubric (Plan Attachment 3) Direct Summative Internal	Scores have consistently improved over the time frame and are close to target levels.	Students are improving in their scores over time. Wait to see if the upward trend continues or becomes flat.	No action taken.	100 80 60 40 20 0 14-15 15-16 16-17 17-18

			PROGRAM G	OALS FOR A	CCOUNTING MAJOR	
In ACCT 4133		mation Systems	riate accounting sets a computer softw		written report would be an internal measure of the studer	ıts'
Performance Measure (Competency)	Description of Measurement Instrument	Analysis Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the	Insert Graphs or Tables of Resulting Trends for 3-5 Year available data up to five years)	s (please graph all
80% of the students will score at or higher than acceptable on a faculty- approved rubric	In ACCT 4133 Accounting Information Systems students complete a computer software project with a written report as assessed by Accounting/Bo okkeeping Software Assessment Rubric (Plan Attachment 7)	No data reported for timeline.	Consider removing this assessment from the report.	following year) Adjunct faculty teach this course online and faculty member is never on campus.	90 80 70 60 50 40 30 20 10 0 F14	NWOSU Target
	Direct Summative Internal					

			PROGRAM G	DALS FOR A	CCOUNTING MAJOR
-	•	I there will be a	riate accounting sean Excel-based pro		
Performance Measure (Competency)	Description of Measurement Instrument	Analysis Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
80% of the students will score at or higher than acceptable on a faculty- approved rubric	In ACCT 3153 Cost Accounting I there will be an Excel-based project, as assessed by Accounting Student Excel Assessment Rubric (Plan Attachment 8)	Scores have consistently improved over the time frame and are close to target levels.	Students are improving in their scores over time. Faculty will wait to see if the scores continue upward.	following year) No action taken.	100 80 60 40 20
	Direct Summative Internal				0 14-15 15-16 16-17 17-18

			PROGRAM G	OALS FOR A	CCOUNTING MAJOR
-			r <b>iate accounting s</b> l be an income tax		roject.
		Analysis	s of Results		
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
80% of the students will score at or higher than acceptable on a faculty- approved rubric	In ACCT 3133 Individual Income Tax there will be an income tax software-based project, as assessed using Income Tax Software Assessment Rubric (Plan Attachment 9) Direct Summative Internal	All 4 years are above target.	Four years of reliable data indicates a consistent performance above target, trend is somewhat flat, but appears to be upward moving over the past 3 years.	No action taken.	100 80 60 40 20 0 14-15 15-16 16-17 17-18

				OALS FOR A	CCOUNTING MAJOR
-			riate accounting so ubmit a detailed ar		ing MS Word competency.
		Analysis	of Results		
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
80% of the students will score at or higher than acceptable on a faculty- approved rubric	In MGMT 4433 Business Policy, students will submit a detailed analysis demonstrating MS Word competency, using MS Word Assessment Rubric (Plan Attachment 10) Direct Summative Internal	Results are mixed. Major drop in AY16-17.	MGMT4433 had a new faculty member assigned and grading criteria changed. Students tend to use previous semesters' students graded papers as guides. The dip in AY16-17 could be attributed to students expected one grading criteria instead of focusing on a	No action taken.	100 80 60 40 20 0 14-15 15-16 16-17 17-18

			PROGRAM G	OALS FOR A	CCOUNTING MAJOR
	Intermediate A		ounting standards of dents will take a test		
		Analysis	s of Results		
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
80% of the students will score 80% or higher on the test.	Standards test in ACCT 3103 Direct Formative External	Performance is below or near target but trending downward.	With 4 years of data, actual analysis can be taken. Faculty will have to review curriculum and pedagogue to improve results	No change to report as faculty are considering options in curriculum and teaching methods.	100 80 60 40 20 0 14-15 15-16 16-17 17-18

			PROGRAM G	OALS FOR A	CCOUNTING MAJOR
	Intermediate A		ounting standards of t idents will take a test		
		Analysi	s of Results		
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
80% of the students will score 80% or higher on the test.	Standards test in ACCT 3113 Direct Summative External	Performance is above target and flat.	Four years of reliable data indicates a consistent performance above target, trend is flat.	No action taken.	100 80 60 40 20 0 14-15 15-16 16-17 17-18

			PROGRAM G	OALS FOR A	ACCOUNTING MAJOR
	International A		ounting standards of t lents will take a test r		
		Analysi	s of Results		
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
80% of the students will score 80% or higher on the test.	Standards test in ACCT 4303 Direct Summative External	Performance is mixed with a recovery occurring.	Major drop in scores seems to be an anomaly as the scores are returning to above target level.	No action taken.	100 80 60 40 20 0 14-15 15-16 16-17 17-18

Measure 1 Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
On the Ethics section (Business or Accounting) collectively the students in the testing cohort should be at or above the 50 <sup>th</sup> percentile.	PAS Direct Summative External	Major improvemen t in scores in AY17-18.	Two-year trend of upward improvement in scores with a major jump in AY17-18. A large cohort of accounting students graduated in AY17- 18 and the large number could have affected the scores.	No action taken.	Ethical Decision Making

In MGMT 4433 Business Policy students will take the PAS assessment.

Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
On the Ethics section (Business or Accounting) the testing cohort frequency correct score will be higher than the ACBSP Region 6 frequency correct score	PAS Direct Summative External	Performance is below target.	With 4 years of reliable data, faculty will watch for additional year to determine if an actual trend appears of if results continue to be mixed. The slight dip in AY15- 16 could be an anomaly.	No change to report.	Ethical Decision Making

In MGMT 4433 Business Policy students will take the PAS assessment.

Performance	Description of	Areas of	Analysis and Action	Results of	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all
Measure (Competency)	Measurement Instrument	Success	Taken	Action Taken (occurs in the	available data up to five years)
(Competency)	mstrument			following year)	
The	PAS	Performance	The target was	No action	Ethical Decision Making
institution		is below	changed and scores	taken.	Etilical Decision Making
frequency	Direct	target level	are trending slightly		
correct score	Summative	but	upward. Faculty		100
will be	External	improving	will continue to		
above the		consistently	monitor for ongoing		80
frequency		over the past	improvements.		80
correct score		3 years.	National scores have		
of all			decreased, NWOSU		60
ACBSP			have consistently		→ NWOSU
institutions.			increased. Quantity		40 Target
			of students taking		40 Target
			the exam could be		
			the explanation		20
			behind the shifts, but		
			also a new		
			Accounting faculty		
			with recent		14-15 15-16 16-17 17-18
			credential in		
			Accounting Ethics		
			was added to the		
-			faculty.		

In MGMT 4433 Business Policy students will take the PAS assessment.

Performance	Description of	Areas of	Analysis and Action	Results of	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all
Measure	Measurement	Success	Taken	Action Taken	available data up to five years)
(Competency)	Instrument			(occurs in the	
				following year)	
The	PAS	Performance	The target was	No action	Ethical Decision Making
institution		is below	changed and scores	taken.	
frequency	Direct	target level	are trending slightly		
correct score	Summative	but	upward. Faculty		
will be	External	improving	will continue to		
above the		consistently	monitor for ongoing		80
frequency		over the past	improvements.		80
correct score		3 years.	National scores have		
of all		-	decreased, NWOSU		60
Publicly			have consistently		→ NWOSU
Owned			increased. Quantity		
Universities			of students taking		40
institutions			the exam could be		
			the explanation		20
			behind the shifts, but		20
			also a new		
			Accounting faculty		
			with recent		14-15 15-16 16-17 17-18
			credential in		
			Accounting Ethics		
			was added to the		
			faculty.		
	1	1		1	

In MGMT 4433 Business Policy students will take the PAS assessment.

Performance	Description of	Areas of	Analysis and Action	Results of	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all
Measure	Measurement	Success	Taken	Action Taken	available data up to five years)
(Competency)	Instrument			(occurs in the	
(				following year)	
The	PAS	Performance	The target was	No action	Ethical Decision Making
institution		is below	changed and scores	taken.	Etinear Decision Making
frequency	Direct	target level	are trending slightly		
correct score	Summative	but	upward. Faculty		100
will be	External	improving	will continue to		
above the		consistently	monitor for ongoing		
frequency		over the past	improvements.		80
correct score		3 years.	National scores have		
of all			decreased, NWOSU		60
institutions			have consistently		→ NWOSU
inside the			increased. Quantity		INW030
United			of students taking		40
States.			the exam could be		
States.			the explanation		30
			behind the shifts, but		20
			also a new		
			Accounting faculty		
			with recent		14-15 15-16 16-17 17-18
			credential in		14-12 12-10 10-1/ 1/-10
			Accounting Ethics		
			was added to the		
			faculty.		
			faculty.		1

In MGMT 4433 Business Policy students will take the PAS assessment.

Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
The institution frequency correct score will be above the frequency correct score of all institutions outside the United States.	PAS Direct Summative External	International data is not available.	No analysis.	Consider removing this analysis from future assessment reports.	Ethical Decision Making

In MGMT 4433 Business Policy students will take the PAS assessment.

Measure 1	1
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WEasure I	1	1			
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
On the Accounting section of the PAS assessment test, collectively the students in the testing cohort should be at or above the 50 <sup>th</sup> percentile.	PAS Direct Summative External	A large drop in scores accrued in AY16-17 and rebounded in AY17-18.	With 4 years of reliable data, faculty will watch for additional year to determine if an actual upward trend appears or if results continue to be mixed.	No action.	Accounting Statements

In MGMT 4433 Business Policy students will take the PAS assessment.

Measure	2
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Micusui c Z	1				
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
On the Accounting section of the PAS assessment test, the testing cohort frequency correct score will be higher than the ACBSP Region 6 frequency correct score.	PAS Direct Summative External	Results are mixed. No trend detected.	With 4 years of reliable data, faculty will watch for additional year to determine if an actual trend appears of if results continue to be mixed.	No action taken.	Accounting Statements

In MGMT 4433 Business Policy students will take the PAS assessment.

illeasure 3					
Performance Measure (Competency)	Description of Measurement Instrument	Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
The institution frequency correct score will be above the frequency correct score of all ACBSP institutions.	PAS Direct Summative External	Performance fluctuates.	Results are above target in most years. Faculty will watch for consistency above target levels and if results remain above target, then faculty will consider focusing on an area of weakness and monitor this measurement for ongoing results.	No action taken.	Accounting Statements

In MGMT 4433 Business Policy students will take the PAS assessment.

Measure 4	4
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Weasure -					
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
The institution frequency correct score will be above the frequency correct score of all Publicly Owned institutions.	PAS Direct Summative External	Performance fluctuates.	Results are above target in most years. Faculty will watch for consistency above target levels and if results remain above target, then faculty will consider focusing on an area of weakness and monitor this measurement for ongoing results.	No action taken.	Accounting Statements

In MGMT 4433 Business Policy students will take the PAS assessment.

ineasure .					
Performance Measure (Competency)	Description of Measurement Instrument PAS	Areas of Success	Analysis and Action Taken Results are above	Results of Action Taken (occurs in the following year) No action	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years) Accounting Statements
institution frequency correct score will be above the frequency correct score of all institutions inside the United States.	Direct Summative External	fluctuates.	target in most years. Faculty will watch for consistency above target levels and if results remain above target, then faculty will consider focusing on an area of weakness and monitor this measurement for ongoing results.	taken.	100 80 60 40 20 0 14-15 15-16 16-17 17-18

In MGMT 4433 Business Policy students will take the PAS assessment.

weasure 2					
Performance Measure (Competency)	Description of Measurement Instrument PAS	Areas of Success None.	Analysis and Action Taken International	Results of Action Taken (occurs in the following year) Consider	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years) Ethical Decision Making
institution frequency correct score will be above the frequency correct score of all institutions outside the United States.	Direct Summative External		comparative data is not available.	removing this analysis from future assessment reports.	90 80 70 60 50 40 30 20 10 0 F14 SP15

1) Graduating	students will de				S ADMINISTRATION MAJOR associated with their minor.
In MGMT 4433		course students	will take the PAS		
Performance	Description of	Analysis Areas of	of Results Analysis and	Results of	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all
Measure (Competency)	Measurement Instrument	Success	Action Taken	Action Taken (occurs in the following year)	available data up to five years)
On the Accounting portion of the PAS test, 80% of the Accounting minors will score above the average frequency correct score of non-Accounting minor students taking the same exam.	PAS Test Direct Summative External	NO accounting minors were in the cohorts.		Remove measurement from future assessment reports.	90 80 70 60 50 40 40 40 40 40 40 40 40 40 4

		PROGR	AM GOALS F	OR BUSINES	S ADMINISTRATION MAJOR
			vated knowledge is will take the PAS		associated with their minor.
	– Manageme			ussessment test.	
			s of Results		
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
On the Management portion of the PAS test, 80% of the Management minors will score above the average frequency correct score of non- Management minor students taking the same exam.	PAS Test Direct Summative External	Significant drop in scores occurred in AY17-18.	Assessment committee needs to research why the significant drop in scores and reversal of previous upward trend.	Assessment committee will determine why the major decline in scores.	100 80 60 60 40 40 20 0 14-15 15-16 16-17 17-18

		PROGR	AM GOALS F	OR BUSINES	S ADMINISTRATION MAJOR
In MGMT 4433		course students	vated knowledge is will take the PAS		associated with their minor.
		Analysis	s of Results		
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
On the Management portion of the PAS test, 80% of the Marketing minors will score above the average frequency correct score of non-Marketing minor students taking the same exam.	PAS Test Direct Summative External	Performance is below target and trending downward.	Assessment committee needs to research why the significant drop in scores and reversal of previous upward trend.	Assessment committee will determine why the major decline in scores.	100 80 60 60 40 20 0 14-15 15-16 16-17 17-18

					S ADMINISTRATION MAJOR
In MGMT 4433		course students	will take the PAS		associated with their minor.
		Analysis	of Results		
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
On the Management portion of the PAS test, 80% of the General Business minors will score above the average frequency correct score of non-Marketing minor students taking the same exam.	PAS Test Direct Summative External	No longer reasonable to measure this.		Consider removing this measurement from future assessment reports.	100 80 60 40 20 0 14-15 15-16 16-17 17-18

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		PROGR	AM GOALS F	OR BUSINES	S ADMINISTRATION MAJOR
In GBUS 3613		epreneurship, <b>urship mi</b>	Entrepreneurship r		associated with their minor. I prepare a business plan.
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
80% of the students will score at or higher than acceptable on a faculty- approved rubric	Business Plan assessed using Business Plan Assessment Rubric (Plan Attachment 11) Direct Summative External	No data collected.	Changes among faculty members who teach GBUS3613 makes this measurement difficult to obtain and data collected will be unreliable because of the fluidity of the assessment tool. Adjunct faculty, especially their first time assigned to the course do not follow the approved rubric or use it inconsistently from its original intent.	Consider removing this from future reports.	90 80 70 60 50 40 30 20 10 0 14-15 15-16 16-17 17-18

# PROGRAM GOALS FOR BUSINESS ADMINISTRATION MAJOR 2) Graduating students should demonstrate sufficient knowledge of appropriate business software to prepare appropriate documents. In MGMT 4433 Business Policy students will submit a written detailed analysis in MS Word (or compatible software) format. Measure 1 Analysis of Results

		Analysis o	of Results		
Performance Measure (Competency) 80% of the students	Description of Measurement Instrument Students will submit a	Areas of Success AY 15-16 shows a significant	Analysis and Action Taken Scores are trending	Results of Action Taken (occurs in the following year) NO action to be taken.	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
must score at or higher than the acceptable on a faculty- approved rubric	written detailed analysis in MS Word (or compatible software) format using the MS Word Assessment Rubric (Plan Attachment 10) Direct Summative Internal	increase in scores.	upward. Larger cohorts tend to have lower scores, smaller classes tend to have higher scores. Outside of the spike in AY15-16, scores are consistent around the mid- 60s level.		90 90 80 70 60 50 40 30 20 10 0 14-14 15-16 16-17 17-18

# PROGRAM GOALS FOR BUSINESS ADMINISTRATION MAJOR

2) Graduating students should demonstrate sufficient knowledge of appropriate business software to prepare appropriate documents In MGMT 4433 Business Policy students will make a presentation using a PowerPoint (or compatible software) presentation. Measure 2

		Analysis	of Results		
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
80% of the students must score at or higher than the acceptable on a faculty- approved rubric	Stockholder presentations using the PowerPoint Assessment Rubric (Plan Attachment 11) Direct Summative Internal	Four years of reliable data indicates a consistent performance above target, trend is flat.	PPT was added as a required component in many courses. Students have quickly picked up their skills and apply them adequately.	No action to be taken.	120 100 80 60 40 20 0 14-15 15-16 16-17 17-18

# PROGRAM GOALS FOR BUSINESS ADMINISTRATION MAJOR

2) Graduating students should demonstrate sufficient knowledge of appropriate business software to prepare appropriate documents In GBUS 3753 Business Research students will demonstrate their ability to use Excel (or compatible software) by completing an assignment Measure 3

		Analysis	of Results			
Performance Measure (Competency) 80% of the students must score at or higher than the acceptable on a faculty- approved rubric	Description of Measurement Instrument Excel assignment (or compatible software) format using the Excel Assessment Rubric (Plan Attachment 13)	Analysis Areas of Success Fours years of reliable data indicates a consistent performance below target, trend is relatively flat.	of Results Analysis and Action Taken Changes in curriculum, teaching methods have not had any significant impact upon student scores.	Results of Action Taken (occurs in the following year) Schedule with the Planning Committee and Assessment Committee to see what changes might be necessary.	40	-NWOSU
	Direct Summative Internal				30 20 10 0 14-15 15-16 16-17 17-18	► Target

In MGMT 4433 Business Policy students will take the PAS assessment.

Performance Measure	Description of Measurement	Areas of Success	Analysis and Action Taken	Results of Action Taken	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
(Competency)	Instrument	D.C.	E. C.	(occurs in the following year)	
On the Ethics section (Business or Accounting) collectively the students in the testing cohort should be at or above the 50 <sup>th</sup> percentile.	PAS Direct Summative External	Performance has steadily increased over the 4 yrs. and is now above the target goal.	Four years of reliable data indicates a consistent performance of slight improvements. Students are improving in their scores over time. Faculty will wait to see if the scores continue upward.	No action to be taken.	Ethical Decision Making

In MGMT 4433 Business Policy students will take the PAS assessment.

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Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
On the Ethics section (Business or Accounting) the testing cohort frequency correct score will be higher than the ACBSP Region 6 frequency correct score	PAS Direct Summative External	Performance has steadily increased over the 4 yrs. and is now above the target goal.	Four years of reliable data indicates a consistent performance of slight improvements. Students are improving in their scores over time. Faculty will wait to see if the scores continue upward.	No action to be taken.	Ethical Decision Making

In MGMT 4433 Business Policy students will take the PAS assessment.

Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
				following year)	
The institution frequency correct score will be above the frequency correct score of all ACBSP institutions.	PAS Direct Summative External	Performance has mixed results. The downward trend in AY17-18 mirrors the downward trend for ACBSP.	Results have very little variance over the past three years. A downward trend is noted for AY15-16 to AY17-18. However, two data points is not enough to detect or reflect a trend.	No action to be taken.	Ethical Decision Making

In MGMT 4433 Business Policy students will take the PAS assessment.

Performance Measure	Description of Measurement	Areas of Success	Analysis and Action Taken	Results of Action Taken	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
(Competency)	Instrument			(occurs in the following year)	
The institution frequency correct score will be above the frequency correct score of all Publicly Owned Universities institutions	PAS Direct Summative External	Performance is below target.	Improvements were made, slightly, from AY14-15 till AY16- 17. A drop occurred in AY17-18. Decline in scores sometimes can be attributed to smaller cohorts of students taking the exam, which occurred in AY17-18.	No action to be taken.	Ethical Decision Making

In MGMT 4433 Business Policy students will take the PAS assessment.

Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
The institution frequency correct score will be above the frequency correct score of all institutions inside the United States.	PAS Direct Summative External	Performance is below target.	Improvements were made, slightly, from AY14-15 till AY16- 17. A drop occurred in AY17-18. Decline in scores sometimes can be attributed to smaller cohorts of students taking the exam, which occurred in AY17-18.	No action to be taken.	Ethical Decision Making

In MGMT 4433 Business Policy students will take the PAS assessment.

Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
The institution frequency correct score will be above the frequency correct score of all institutions outside the United States.	PAS Direct Summative External	Performance is below and appears to meet target.	Data is no longer available from non- US universities.	Assessment committee will consider removing this from the assessment report.	Ethical Decision Making

# PROGRAM GOALS FOR ORGANIZATIONAL LEADERSHIP MAJOR

1) Graduating students should be able to integrate prior work experience with complimentary knowledge of business principles grounded in an academic environment.

Students will take a pre-test in ORGL 3113, Foundations of Organizational Leadership. A post-test will be administered in ORGL 4553 Capstone

		Analysis	of Results		
Performance Measure (Competency) 80% of the	Description of Measurement Instrument A pretest will	Areas of Success This goal, and	Analysis and Action Taken	Results of Action Taken (occurs in the following year) Assessment	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
students will show at least a 50% reduction in errors from the pre-test.	be administered in the first ORGL class – Foundations. A post-test will be administered in the final ORGL class – Capstone. Direct Summative Internal	thus this measurement, began with AY 2010-11. Therefore, there has been no measurement yet, as no students have gone through the program who have taken the pre- test.		committee with consider removing this from the assessment report.	There have been no students graduating with the Bachelor of Science in Organizational Leadership.

Graduating students will take the PAS test in ORGL 4553 Capstone class.

Performance	Description of	Areas of	Analysis and Action	Results of	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all
Measure	Measurement	Success	Taken	Action Taken	available data up to five years)
(Competency)	Instrument			(occurs in the following year)	
On the Ethics section (Business or Accounting) collectively the students in the testing cohort should be at or above the 50 <sup>th</sup> percentile.	PAS Direct Summative External			Assessment committee with consider removing this from the assessment report.	There have been no students graduating with the Bachelor of Science in Organizational Leadership.

Graduating students will take the PAS test in ORGL 4553 Capstone class.

Performance	Description of	Areas of	Analysis and Action	Results of	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all
Measure	Measurement	Success	Taken	Action Taken	available data up to five years)
(Competency)	Instrument			(occurs in the	
				following year)	
On the	PAS			Assessment	
Ethics				committee with	
section	Direct			consider	There have been no students graduating with
(Business or	Summative			removing this	the Bachelor of Science in Organizational
Accounting)	External			from the	Leadership.
the testing				assessment	Leadership.
cohort				report.	
frequency					
correct score					
will be					
higher than					
the ACBSP					
Region 6					
frequency					
correct score					

Graduating students will take the PAS test in ORGL 4553 Capstone class.

Performance	Description of	Areas of	Analysis and Action	Results of	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all
Measure	Measurement	Success	Taken	Action Taken	available data up to five years)
(Competency)	Instrument			(occurs in the	
				following year)	
The	PAS			Assessment	
institution				committee with	
frequency	Direct			consider	
correct score	Summative			removing this	There have been no students graduating with
will be	External			from the	the Bachelor of Science in Organizational
above the				assessment	5
frequency				report.	Leadership.
correct score					
of all					
ACBSP					
institutions.					

Graduating students will take the PAS test in ORGL 4553 Capstone class.

Performance	Description of	Areas of	Analysis and Action	Results of	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all
Measure	Measurement	Success	Taken	Action Taken	available data up to five years)
(Competency)	Instrument			(occurs in the	
				following year)	
The	PAS			Assessment	
institution				committee with	
frequency	Direct			consider	
correct score	Summative			removing this	There have been no students graduating with
will be	External			from the	the Bachelor of Science in Organizational
above the				assessment	Leadership.
frequency				report.	Leauership.
correct score					
of all					
Publicly					
Owned					
Universities					
institutions					

Graduating students will take the PAS test in ORGL 4553 Capstone class.

Performance	Description of	Areas of	Analysis and Action	Results of	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all
Measure	Measurement	Success	Taken	Action Taken	available data up to five years)
(Competency)	Instrument			(occurs in the	
				following year)	
The	PAS			Assessment	
institution				committee with	
frequency	Direct			consider	
correct score	Summative			removing this	There have been no students graduating with
will be	External			from the	the Bachelor of Science in Organizational
above the				assessment	Leadership.
frequency				report.	Leadership.
correct score					
of all					
institutions					
inside the					
United					
States.					

Graduating students will take the PAS test in ORGL 4553 Capstone class.

Performance	Description of	Areas of	Analysis and Action	Results of	Technical Management
Measure	Measurement	Success	Taken	Action Taken	
(Competency)	Instrument			(occurs in the	
				following year)	
The	PAS			Assessment	
institution				committee with	
frequency	Direct			consider	
correct score	Summative			removing this	There have been no students graduating with
will be	External			from the	the Bachelor of Science in Organizational
above the				assessment	5
frequency				report.	Leadership.
correct score				-	
of all					
institutions					
outside the					
United					
States.					

#### PROGRAM GOALS FOR TECHNICAL MANAGEMENT MAJOR

**1)** Graduating students should have added commentary knowledge of business principles to the skills gained from their career specialty. Students will take a pre-test administered by their advisor before taking their first class after declaring the major. A post-test will be administered in MGMT 4433 Business Policy.

		Analysis	of Results		
Performance Measure (Competency) 80% of the students will show at least a 50% reduction in errors from the pre-test.	Description of Measurement Instrument A pretest will be administered by the program advisor before students take their first class in the program. A post-test will be administered in the MGMT 4433 Business Policy. Direct Summative Internal	Analysis Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year) Assessment committee with consider removing this from the assessment report.	Technical Management         No Technical Management major has taken both the pre-test and the post-test.
	Policy. Direct Summative				

#### 2) Graduating students should recognize ethical conduct in Business. Graduating students will take the PAS test in MGMT 4433 Business Policy class. Measure 1 Description of Performance **Business Ethics** Areas of Analysis and Action Results of Measure Measurement Taken Action Taken Success (Competency) Instrument (occurs in the following year) N=2 is not a valid On the PAS N=2Assessment Ethics Both number of committee 70 respondents to section Direct students will need to Summative provide any reliable (Business or scored above consider 60 or valid statistical Accounting) External the targeted withdrawing $50^{th}$ data. Even though collectively 50 this both students over 4 the students percentile.

assessment

from the

report.

years scored above

the targeted amount,

conclusion can be

made other than there are almost no

students in this program over a 4-

year period of time.

no reasonable

in the testing

should be at

or above the

percentile.

cohort

50<sup>th</sup>

40

30

20

10

0

14-15

15-16

16-17

-----NWOSU

-----Target

17-18

Graduating students will take the PAS test in MGMT 4433 Business Policy class.

measure 2			1		
Performance Measure (Competency) On the	Description of Measurement Instrument PAS	Areas of Success N=2	Analysis and Action Taken N=2 is not a valid	Results of Action Taken (occurs in the following year) Assessment	Business Ethics
Ethics section (Business or Accounting) the testing cohort frequency correct score will be higher than the ACBSP Region 6 frequency correct score	Direct Summative External	Both students scored above the targeted 50 <sup>th</sup> percentile.	number of respondents to provide any reliable or valid statistical data. Even though both students over 4 years scored above the targeted amount, no reasonable conclusion can be made other than there are almost no students in this program over a 4- year period of time.	committee will need to consider withdrawing this assessment from the report.	70 60 50 40 30 20 10 0 14-15 15-16 16-17 17-18

Graduating students will take the PAS test in MGMT 4433 Business Policy class.

Performance Measure (Competency)	Description of Measurement Instrument PAS	Areas of Success	Analysis and Action Taken N=2 is not a valid	Results of Action Taken (occurs in the following year) Assessment	Business Ethics
institution frequency correct score will be above the frequency correct score of all ACBSP institutions.	Direct Summative External	Both students scored above the targeted 50 <sup>th</sup> percentile.	number of respondents to provide any reliable or valid statistical data. Even though both students over 4 years scored above the targeted amount, no reasonable conclusion can be made other than there are almost no students in this program over a 4- year period of time.	Assessment committee will need to consider withdrawing this assessment from the report.	70 60 50 40 30 20 10 0 14-15 15-16 16-17 17-18

Graduating students will take the PAS test in MGMT 4433 Business Policy class.

Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Business Ethics
The institution frequency correct score will be above the frequency correct score of all Publicly Owned Universities institutions	PAS Direct Summative External	N=2 Both students scored above the targeted 50 <sup>th</sup> percentile.	N=2 is not a valid number of respondents to provide any reliable or valid statistical data. Even though both students over 4 years scored above the targeted amount, no reasonable conclusion can be made other than there are almost no students in this program over a 4- year period of time.	Assessment committee will need to consider withdrawing this assessment from the report.	70 60 50 40 30 20 10 0 14-15 15-16 16-17 17-18

Graduating students will take the PAS test in MGMT 4433 Business Policy class.

Performance Measure (Competency) The institution frequency correct score will be above the frequency correct score of all institutions inside the United States.	Description of Measurement Instrument PAS Direct Summative External	Areas of Success N=2 Both students scored above the targeted 50 <sup>th</sup> percentile.	Analysis and Action Taken N=2 is not a valid number of respondents to provide any reliable or valid statistical data. Even though both students over 4 years scored above the targeted amount, no reasonable conclusion can be made other than there are almost no	Results of Action Taken (occurs in the following year) Assessment committee will need to consider withdrawing this assessment from the report.	Business Ethics
institutions inside the United			no reasonable conclusion can be made other than		30Target

**2)** Graduating students should recognize ethical conduct in Business. Graduating students will take the PAS test in MGMT 4433 Business Policy class.

Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Technical Management Business Ethics
The institution frequency correct score will be above the frequency correct score of all institutions outside the United States.	PAS Direct Summative External	Data from institutions outside of the US is not collected by ACBSP.	No action taken yet.	Assessment committee will need to consider withdrawing this assessment from the report.	70 60 50 40 30 20 10 0 14-15 15-16 16-17 17-18

#### **APPENDIX 1**

In Spring 2014, the Division of Business faculty made the decision to change the assessment test from the Major Field Test (MFT) administered by ETS to the Peregrine Academic Services assessment test (PAS). The faculty believed the PAS test was a better fit for our assessment efforts for the following reasons:

- pre-test/post-test model
- separate Accounting and Business Administration tests
- PAS test tests the 12 CPC components of ACBSP standards
- Ability to customize the exams
- No proctor requirement beneficial for online students
- Availability of raw data
- Pay as you go versus pre-payment of tests in blocks
- Longitudinal reporting availability
- Unlimited options regarding cohorts
- Immediate availability of results
- Subject-level analysis

Therefore, starting in Fall 2014, the PAS assessment test will be administered instead of the MFT.